

PARK GRANGE MEDICAL CENTRE NEWSLETTER



CQC update

The Care Quality Commission (CQC) recently carried out a focused follow-up inspection on 7 March 2018. We are pleased to report the CQC have since issued a notice of decision permitting use of the extension. The full report can be found on our website: www.parkgrangemc.co.uk

A thorough re-inspection is due imminently, which the team are working hard on preparing for. Our team continue to improve the quality of care at our surgery.

To reiterate, there are no immediate concerns with regards to patient safety at our practice.

Thank you for your patience during this process.

For any feedback or concerns, please do contact our Practice Manager, Rahela Parveen.



Appointments to Bradford City CCG and PCH chair

We are pleased to announce that our GP Partner, Dr Junaid Azam, has recently been elected to the Bradford City Clinical Commissioning Group (CCG) clinical board.

The clinical board is responsible for leading the development and implementation of the CCG's vision and strategy, reviewing and influencing service redesign to ensure pathways of care and commissioned services meet the needs of the population, supporting localities/practices in the work of the CCG and engagement with the local population overseeing the commissioning process.

Dr Azam has also been elected chair of our Primary Care Home (PCH), which is the cluster of neighbouring GP practices. The PCH model is an innovative approach in redesigning primary care by bringing together various health and social care professionals, who work together to provide enhanced personalised and preventative care for our local community. This model focuses on local needs and aims to provide care closer to patients' homes.

Dr. Azam hopes that these roles will allow him to improve the health of the local population in Bradford, whilst enhancing the standard of care at Park Grange Medical Centre, by sharing and incorporating novel ideas from other practices and localities.



Diabetes screening

Type 2 diabetes is a major health issue in Bradford. Our practice has been proactive in screening of health patients. Over the past 2 years, we have screened 500 patients and found 63 new patients who are diabetic. Early diagnosis of diabetes allows our patients to be aware, active, healthy, and in control of their diabetes.

To book in for a blood test to help diagnose diabetes, please see our reception team.



Bowel cancer screening

Bowel cancer is a common type of cancer in both men and women. About 1 in 20 people will get it during their lifetime.

Screening can help detect cancer at an early stage. We are inviting our patients to undertake these vital screening tests.

If you are aged 55 or over and have not yet had any screening, please see our reception team.



New extended hours access hub

Our surgery has signed up to extended hours access with the Bradford Care Alliance (BCA), which allows our patients to be booked for evening and weekend appointments at our local hub at Picton Medical Centre (Westbourne Green Healthcare Centre) with healthcare professionals. This includes family doctors (GPs) and physiotherapists, as well as other services that will help to improve health and wellbeing.

The first phase went live in June 2017 and covered patients registered with 23 other practices in Bradford, who were offered the opportunity to use the service. Since then, the service has provided weekday evening appointments (6.30pm - 9.30pm) and from December 2017, the scheme has also offered Saturday and Sunday appointments (10am - 1.00pm).

Feedback received by the BCA in developing this service indicated that this extra access is helpful for patients who struggle to time off work during the week to attend appointments.

We hope this extra capacity will improve patient access to appointments and ultimately increase patient satisfaction. Additionally, it will help ensure that our patients are getting access to the right person, providing the right care, in the right place, at the right time.

For further information about this scheme, please visit:
<http://bradfordcarealliance.org/extended-access-service/>

As always, we welcome any feedback about how well this scheme is working for you.