

DR. M.AZAM (MBBS, LRCPS, FPA)

PARK GRANGE MEDICAL CENTRE

141 WOODHEAD ROAD, BRADFORD BD7 2BL

Tel: 01274 522904/ FAX 01274 522958/522959

Email: mohammed.azam@bradford.nhs.uk

Website: www.parkgrangemc.com

Patient Survey Results

A patient survey was conducted and the practice has come up with the following results:

67% of the patients were happy with the opening hours

66% of the patients were happy with the telephone access.

66% of the patients were satisfied with the appointments, as 72% percent of the patients get seen in 48 hours.

58% get to speak to a doctor on telephone consultations.

78% of the patients were happy with the reception staff.

The survey findings were discussed and reviewed