Please provide the answers that best describe your experience of the service you have received from the CLICS team.

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| Your name (optional): |  | |
| Your GP practice or Community Connector (optional): |  | |
| Today’s date: | / / | |
| Following the support provided via CLICS, my situation has improved.  Please select one of the following options: | | ⬜ Strongly Agree  ⬜ Agree  ⬜ Neutral  ⬜ Disagree  ⬜ Strongly Disagree  ⬜ Don't Know |
| I am satisfied with the support provided.  Please select one of the following options: | | ⬜ Strongly Agree  ⬜ Agree  ⬜ Neutral  ⬜ Disagree  ⬜ Strongly Disagree  ⬜ Don't Know |
| I would be likely to recommend the service to friends and family if they need similar services  Please select one of the following options: | | ⬜ Strongly Agree  ⬜ Agree  ⬜ Neutral  ⬜ Disagree  ⬜ Strongly Disagree  ⬜ Don't Know |
| I know about services, activities and support I can access that are appropriate to me (this could be cultural, religious, shared values or interests).  Please select one of the following options: | | ⬜ Strongly Agree  ⬜ Agree  ⬜ Neutral  ⬜ Disagree  ⬜ Strongly Disagree  ⬜ Don't Know |
| I feel connected to people I can ask for help and support.  Please select one of the following options: | | ⬜ Strongly Agree  ⬜ Agree  ⬜ Neutral  ⬜ Disagree  ⬜ Strongly Disagree  ⬜ Don't Know |
| I felt involved in the setting of my goals and/or the development of my care plan.  Please select one of the following options: | | ⬜ Strongly Agree  ⬜ Agree  ⬜ Neutral  ⬜ Disagree  ⬜ Strongly Disagree  ⬜ Don't Know |
| Please use the next page to provide any other comments and/or feedback. | | |

Thank you for taking the time to complete this questionnaire. See the next page for information on how to return it to us.

Please use the box below to provide any other comments and/or feedback. (If you wish for any action to be taken or feedback to be forwarded regarding the service you have received, please include both your name and your GP practice and/or Community Connector’s name at the top of this form overleaf).

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Completed questionnaires may be returned as follows:

Practice to add information about returning questionnaires.