
SURGERY TIMES

Monday	08:30 - 18:30
Tuesday	08:30 - 18:30
Wednesday	08:30 - 18:30
Thursday	08:30 - 18:30
Friday	08:30 - 18:30

Extended access appointments from sites in the local area are available between 6.30pm and 9.30pm on weeknights and from 9am to 5pm on a weekend. Our practice hosts an extended access clinic on a Monday evening.

There are also extended access paediatric clinics with GPs from 3.30pm to 5.30pm on weekdays to help reduce absence at school.

To arrange an appointment, please contact the surgery and speak to the receptionists.



REGISTRATION



Park Grange Medical Centre registers patients mainly from the BD7 area.

Please see our reception team for any queries regarding joining the practice. If you move address or change your telephone number, please let us know as soon as possible.

If you are planning to move outside of our practice area, please ensure you speak to a member of staff so that we can best support your ongoing care.

PARK GRANGE MEDICAL CENTRE

141 Woodhead Road, Bradford, BD7 2BL

01274 522904

www.parkgrangemc.co.uk

PRACTICE GUIDE FOR PATIENTS



This guide is designed to help you make the best of the services offered by our practice

Dr Mohammad Azam &

Dr Junaid Azam

GP Partners

Park Grange Medical Centre





Welcome to Park Grange Medical Centre

We aim to provide a high standard of medical care in a friendly and professional manner. You can help us achieve our aim by reading this guide and following the suggestions made to ensure that appropriate services can be provided when you most need them. Please pass any feedback to the Practice Manager.

CONTACT GP ONLINE:

PATCHS is an online consultation service that allows you to quickly and easily access GP services online.

All you have to do is answer a few simple questions and PATCHS will get you the help you need quickly.

Access PATCHS here: <https://patches.ai/practice/parkgrangemedicalcentre>

patches
Contact Your GP Online

GENERAL INFORMATION

APPOINTMENTS:

The practice offers a range of appointment including face-to-face consultations, telephone consultations and e-consultation / online reviews. Please arrive 15 minutes early for your appointment in case the doctor or nurse can see you earlier. Please attend or telephone the surgery any time during working hours to make an appointment to see the doctor, nurse or other member of our clinical team. We have on-the-day appointments and also advanced booking appointments up to 2 weeks in advance. If you need to cancel or amend your appointment, please let the receptionist know as soon as possible.



HOME VISITS:

Home visits can be arranged for patients who are deemed too ill to attend the surgery, as per the practice's home visiting policy. Please use the service thoughtfully, and ring as early as possible in the morning to request a visit. In order to ensure that the most appropriate care is provided, our team may ask for further information to enable the doctor to triage the priority of the request and arrange the visit in a timely fashion. If you have any further queries about our home visiting policy, please speak to the Practice Manager.

REPEAT PRESCRIPTIONS:

We require 48 hours notice for repeat prescriptions. You can now order your repeat prescriptions online by signing up for online access; this will also allow you to access your medical record and book appointments online. With the electronic prescription service (EPS), we can send prescriptions directly to your nominated pharmacy reducing the need to attend in person to collect prescriptions. Please see the reception team for more information. There is a home delivery service for medications, please speak to your pharmacy for further information.



WHEN WE ARE CLOSED:

In an emergency, please call 999. On weekdays after 6:30pm, weekends and Bank Holidays, your calls are diverted to the Out Of Hours Service. If you require medical help out of hours, you can now call NHS on 111. NHS 111 is available 24 hours a day, 7 days a week and calls are FREE from mobiles & landlines. For more information visit <https://111.nhs.uk/>